

LEHIGH VALLEY DERMATOLOGY ASSOCIATES, LTD.

David B. Vasily, M.D.
Michelle D. Ramsberger, PA-C
Sarah J. Hartman, PA-C
Lianne McGinn-Bunn, PA-C
Jenna Weidner, PA-C

940 North New Street
Bethlehem, PA 18018
(610) 866-2010
FAX (610) 866-4359

Dear New Patient,

Welcome to our practice. Although the following forms may seem cumbersome, the information provided enables us to better understand your skin condition and possible relationship to your general medical health.

Simply do the best you can with these forms. Our assistants are available to assist you with specific questions when you are in the exam room.

Your appointment is very important to you and to us. During each day, we have a limited number of appointments available to accommodate all of our patients. If you are not able to keep your appointment, we require notice of at least 24 hours before your scheduled. **If notice of cancellation is not given at least 24 hours in advance of your appointment, you will be charged a fee of \$175.00.** The fee will be charged to the credit card you provided to reserve your appointment date and time. Payment of this fee is required before you are able to reschedule your appointment.

Sincerely,

David B. Vasily, M.D.
Michelle D. Ramsberger, PA-C
Sarah J. Hartman, PA-C
Lianne McGinn-Bunn, PA-C
Jenna Weidner, PA-C

By signing below, you acknowledge notice of our cancellation policy and agree to abide by its terms.

Patient Signature

Date

LEHIGH VALLEY DERMATOLOGY associates, ltd.

Name: _____ DOB: _____ Date: _____

Email: _____ Last 4 digits of SS#: _____ Account #: _____

Address: _____ City: _____ Zip: _____ Phone: _____

Do we have permission to leave a message on voicemail or with a family member: Yes No

Primary Care Physician: _____

Would you like a letter sent to them: Yes No

Past Medical History

- | | | | |
|---|--|---|---|
| <input type="checkbox"/> Anemia | <input type="checkbox"/> COPD | <input type="checkbox"/> Hypertension | <input type="checkbox"/> Persistent Cough/Cold |
| <input type="checkbox"/> Anxiety | <input type="checkbox"/> Coronary Artery Disease | <input type="checkbox"/> HIV/AIDS | <input type="checkbox"/> Post-Menopausal |
| <input type="checkbox"/> Arthritis | <input type="checkbox"/> Currently Pregnant | <input type="checkbox"/> Hypercholesterolemia | <input type="checkbox"/> Prostate Cancer |
| <input type="checkbox"/> Asthma | <input type="checkbox"/> Depression | <input type="checkbox"/> Hyperthyroidism | <input type="checkbox"/> Psychiatric Treatment |
| <input type="checkbox"/> Atrial Fibrillation | <input type="checkbox"/> Diabetes | <input type="checkbox"/> Hypothyroidism | <input type="checkbox"/> Radiation Treatment |
| <input type="checkbox"/> Bloody Stool | <input type="checkbox"/> Dizziness/Fainting | <input type="checkbox"/> Hx Jaundice | <input type="checkbox"/> Recent weight loss |
| <input type="checkbox"/> Bone Marrow Transplant | <input type="checkbox"/> End Stage Renal Disease | <input type="checkbox"/> Hx Rheumatic Fever | <input type="checkbox"/> Ringing in Ears |
| <input type="checkbox"/> BPH | <input type="checkbox"/> Frequent Nose Bleeds | <input type="checkbox"/> Hx Tuberculosis | <input type="checkbox"/> Seizures |
| <input type="checkbox"/> Breast Cancer | <input type="checkbox"/> Fever/Chills | <input type="checkbox"/> Hx Ulcer | <input type="checkbox"/> Shortness of Breath |
| <input type="checkbox"/> Breast Feeding | <input type="checkbox"/> GERD | <input type="checkbox"/> Irregular Menses | <input type="checkbox"/> Sinus Problems |
| <input type="checkbox"/> Bruise Easily | <input type="checkbox"/> Glaucoma | <input type="checkbox"/> Leukemia | <input type="checkbox"/> Sore throat/Hoarseness |
| <input type="checkbox"/> Chemotherapy | <input type="checkbox"/> Hearing Loss | <input type="checkbox"/> Loss of Appetite | <input type="checkbox"/> Stroke |
| <input type="checkbox"/> Chest Pain/Discomfort | <input type="checkbox"/> Heart Attack | <input type="checkbox"/> Lung Cancer | <input type="checkbox"/> Swelling of Ankles |
| <input type="checkbox"/> Colon Cancer | <input type="checkbox"/> Heart Murmur | <input type="checkbox"/> Lymphoma | <input type="checkbox"/> Tire easily, weakness |
| <input type="checkbox"/> Convulsions/ Epilepsy | <input type="checkbox"/> Hepatitis | <input type="checkbox"/> Nipple Discharge | <input type="checkbox"/> Visual Changes |

Other: _____

Surgical History

- | | | | |
|-----------------------------------|--|-----------------------------------|------------------------------------|
| <input type="checkbox"/> Appendix | <input type="checkbox"/> Gallbladder | <input type="checkbox"/> Liver | <input type="checkbox"/> Rectum |
| _____ | _____ | _____ | _____ |
| <input type="checkbox"/> Bladder | <input type="checkbox"/> Heart | <input type="checkbox"/> Ovaries | <input type="checkbox"/> Skin |
| _____ | _____ | _____ | _____ |
| <input type="checkbox"/> Breast | <input type="checkbox"/> Joint Replacement | <input type="checkbox"/> Pancreas | <input type="checkbox"/> Testicles |
| _____ | _____ | _____ | _____ |
| <input type="checkbox"/> Colon | <input type="checkbox"/> Kidney | <input type="checkbox"/> Prostate | <input type="checkbox"/> Uterus |
| _____ | _____ | _____ | _____ |

Other: _____

Mail Order Pharmacy: _____

Allergies (Medications/ latex/ epinephrine)

Name:	Reaction:

Social History

Smoking Status:

- Never
 Former
 Current # Packs per Day _____
Years Duration _____

EtOH:

- None
 Less than one drink per day
 One to two drinks per day
 More than three drinks per day

Occupation: _____

Quality Measures

Have you received the influenza vaccine during influenza season?

- Yes No
Why not? _____

Patients 65 and older: Have you received the pneumonia vaccine?

- Yes No
Why not? _____

Do you have a advanced care plan? Yes No

Designee: _____

Designee phone number: _____

Do you have a living will? Yes No

Which statement best reflects your wishes on advanced care recommendations?

- Do Not Intubate: I do not wish to have a breathing tube, even if it is necessary to save my life.
 Do Not Resuscitate: If my heart were to stop, I do not wish to have chest compressions or an automated external defibrillator to restart my heart, even if it is necessary to save my life.
 Full Cardiopulmonary Resuscitation: I want full cardiopulmonary resuscitation efforts to be made.

Family History

History of:

Relationship:

LEHIGH VALLEY DERMATOLOGY ASSOCIATES

940 N New Street
Bethlehem, PA 18018

Financial Policy, Referral/Pre-Authorization Policy & Credit Card Authorization

We thank you for choosing Lehigh Valley Dermatology Associates. We ask all of our patients to read and agree to our financial policy. We are happy to answer any questions you may have before you sign this. Unfortunately, patients who refuse to sign this are not able to be seen and may be subject to our appointment cancellation policy and fee.

We understand that healthcare and health insurance are very expensive, and we want you to receive the benefits and services from your insurance to which you are entitled. However, your insurance is a contract between you and your insurance company (and sometimes your employer). We have no control over what your specific insurance plan will cover and what they will not cover. In fact, it is not uncommon for insurance companies to cover something one month, and then decide not to cover it the next month. This is particularly true of non-Massachusetts-based insurances.

It has become increasingly time-consuming for our office to argue with insurance companies on your behalf to get them to pay your claim. If we have to spend time doing that, it means that other patients who need medical attention from us may not receive it. That "other" patient who needs us could one day be you or a family member. Therefore, any disputes on insurance claims will be your responsibility to dispute. We will provide you with any necessary documentation to aid you in this process.

All Co-pays, deductibles, co-insurances, self-pay or procedures not covered under insurance are due at the time of visit. Any remaining balance after insurance review will be your responsibility. Your signature on the next page IS your authorization to process any credit card or bank card payments you present to us to satisfy your account balance.

If you subscribe to an insurance plan which requires a referral or pre-authorization, that you have one on-file at the time of your visit. It is **YOUR** responsibility, not Lehigh Valley Dermatology's, although we are happy to assist you if we are able. The agreement and terms of coverage with your insurance company is between you and your insurance company. It is your responsibility to know if you need a referral or pre-authorization and to obtain one prior to your visit.

If a pre-authorization or referral is not obtained by you prior to your visit and your claim is denied, you will be responsible for the entire balance from your visit. Many insurance companies will deny your claim permanently if your referral is not authorized within 30-60 days.

Laboratory services (like bloodwork) and pathology services are performed by outside laboratories which are financially independent from our office. In the case of pathology services, we will send along all of the insurance information that you give us and the pathology lab will attempt to bill your insurance directly. However, there may be pathology services that your insurance will not cover. Feel free to discuss this directly with the pathology lab and/or your insurance company if you have questions.

If we run your credit card and it is denied for any reason, we reserve the right to charge an additional \$25 administrative fee if we are not able to run a new credit card within 7 days. This is comparable to the \$25 fee that we charge for returned checks. We will contact you or leave you a phone message on the phone number you provided for us, asking you to give us a call with the new number right away.

Finally, when patients make appointments and then either "no show", or cancel them with less than one business days' notice, other patients who want to be seen as soon as possible, will not be seen. We do not double-book appointment slots, the time allotted to you goes unused and could have been given to someone else. Therefore, we reserve the right to charge for missed appointments in the range of \$75-\$165 per visit per patient when not cancelled more than one business day in advance.

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Accounts which are past due beyond 60-days are subject to a 1% per month interest charge. In addition, accounts which are more than 90days past due may be subject to an additional \$35 processing fee, in addition to the interest charge, and may go to collections. If the account goes to collections, your national credit rating may be affected. Luckily it is extremely rare for an account to go to collections. We will make every effort to work with you to get your balance paid in full. Temporary financial set back can happen to anyone, and we are happy to privately and confidentially work out a payment plan with you that works for you and for us. Please feel free to discuss this with our manager(s). We do not want finances to ever come in the way of you or your family members from getting the best medical care possible!

Lehigh Valley Dermatology's primary purpose is to take care of patients and their families. That's it. We hope you now have a clear understanding of our financial policies. These policies exist for one reason only: so that we can concentrate on taking care of patients' medical needs, rather than dealing with insurance companies or trying to obtain balances for unpaid patient bills.

Pre-Authorized Healthcare Form

By signing below, I agree to Lehigh Valley Dermatology's Financial Policy, Referral/Pre-Authorization Policy, Cancellation Policy and Credit Card Authorization. I authorize LVD to charge my credit card/bank card that I present at the time of visit, over the phone or by mail for any outstanding balances. These may include: insurance denials for ANY reason (including no referral on file); missed or cancelled appointments; deductibles; co-insurances; partially paid claims; cosmetic procedures; as well as other reasons which may arise.

If the credit card that I give today changes, expires, or is denied for any reason, then I agree to immediately give LVD a new, valid credit card (in a timely manner) which I will allow them to key-in over the phone. Even though LVD is not swiping this card in person, I agree that the new card will still be subject to the financial policy listed herewith and may be used with the same authorization as the original card which I presented in person. In addition, I agree not to initiate or pursue a chargeback or payment reversal after LVD has charged my credit card for any of the above reasons.

I understand that I am responsible for payment for all medical services provided to me by LVD. I understand that my insurance may deny or delay payment for these services or only partially pay my claim, and I agree to be financially responsible for any balance that is not covered by insurance or is considered my out-of-pocket portion. I understand that this form is valid until I cancel this authorization through written notice to LVD.

Signature of Patient / Credit Card Holder (or Legal Guardian)

Date

Print Name of Person Signing Above

Relationship to Patient

NO SHOW ATTESTATION POLICY

Due to an increasingly prevalent problem of no show follow up and new patient visits to our office, we are forced to implement our new no show policy as outlined below. The effect of these no show visits is that the medical costs, to our other compliant patients, are driven up and *valuable time slots are taken away from patients who need appointments.*

	<u>DESCRIPTION</u>	<u>FEE</u>	<u>CONSEQUENCES</u>
1.	No show number one	\$25.00	Fee only
2.	No show number two (consecutive)	\$25.00 first no show \$50.00 second no show	Fee only
3.	No show number three (scattered or consecutive)	\$25.00 first no show \$50.00 second no show \$75.00 third no show	Discharge from practice

I have read the above and completely understand the language and meaning of the attestation no show policy given to me, and I have had a chance to ask questions of my doctor or staff about this policy and am willing to comply with Lehigh Valley Dermatology's no show policy. I understand the terms above and realize that if I violate the Lehigh Valley Dermatology's no show policy, I will be discharged from the practice and pay for no show visits, and that any and all means necessary to collect the fees for the no show visits will be pursued.

I have read the above no show attestation policy and agree to the terms of the policy.

Patient Name - please print

Date of birth

Patient signature

Date

Witness

Date

MEDICARE

I request that payment authorized Medicare benefits be made on my behalf to Lehigh Valley Dermatology Associates, Ltd. for any services furnished me by that physician group. I authorize any holder of medical information about me to release to the Health Care Financing Administration and its agents any information needed to determine these benefits or the benefits payable to related services.

Signed (insured or authorized person) _____
A copy of this signature is valid as the original.

MEDIGAP

Name of Medigap Insurer: _____ Medigap Policy#: _____

Medigap Insurer's Mailing Address: _____

I request that payment of authorized Medigap benefits be made either to me or on my behalf to Lehigh Valley Dermatology Associated, Ltd. for any services furnished me by the physician group. I authorize any holder of medical information about me to release to _____ and its agents any information needed to determine these benefits or the benefits payable to related services.

Signed (insured or authorized person) _____
A copy of this signature is valid as the original.

INSURANCE AUTHORIZATION

I hereby authorize release of any information necessary to file a claim with my insurance company and assign benefits otherwise payable to me to Lehigh Valley Dermatology Associates, Ltd. I understand that I am financially responsible for any balance not covered by my insurance carrier.

Signed (insured or authorized person) _____
A copy of this signature is valid as the original.

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ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

Patient Name: _____ Date of Birth: _____

Address: _____

Practice Name: Lehigh Valley Dermatology Associates, Ltd.

I have been given a copy of Lehigh Valley Dermatology's Notice of Privacy Practices ("Notice"), which describes how my health information is used and shared. I understand that Lehigh Valley Dermatology has the right to change this notice at any time. I may obtain a current copy by contacting the Regulatory Compliance Manager's email (audrey@lehighvalleyderm.com), or by visiting the Lehigh Valley Dermatology's web site at lehighvalleyderm.com.

My signature below acknowledges that I have been provided with a copy of the *Notice of Privacy Practice*:

Signature of Patient or Personal Representative Date

Print Name

Personal Representative's Title (e.g., Guardian, Executor of Estate, Health Care Power of Attorney)

For Facility Use Only: Complete this section if you are unable to obtain a signature.

1. If the patient or personal representative is unable or unwilling to sign this *Acknowledgement*, or the *Acknowledgement* is not signed for any other reason, state the reason:

2. Describe the steps taken to obtain the patient's (or personal representative's) signature on the *Acknowledgement*:

Completed by:

Signature of Practice Representative Date

HIPAA PATIENT COMMUNICATION FORM

A. Family and Friends: It is the office policy of Lehigh Valley Dermatology Associates not to release confidential medical information regarding your treatment to family members or friends, except for (i) parent/legal guardian, (ii) other persons authorized by the patient (iii) as we may reasonably infer from the circumstances (for example, if you bring a family member or friend into the exam room, we will assume, unless you object, that that person is entitled to receive information regarding your treatment, (iv) in emergency situations or (v) other, as otherwise permitted by the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

If you anticipate that you will need or want your medical information to be provided to family members, friends, or caretakers/babysitters, please indicate that below. If you do not want any of your medical information provided to a family member, please check (✓) the line next to the "no" response. By signing below, you authorize the following people to receive information regarding your treatment or care. If you wish to add names later on, please confirm this in writing or call our staff.

Spouse: _____ No
Parent: _____ No
Other: _____ No
_____ No
_____ No

B. Alternative Communications: You are also entitled to specify alternative, reasonable means of communication, if you do not wish to be contacted by us in a certain way.

I hereby request the following means of contact only: _____

PRINTED NAME: _____

Patient/Parent/Guardian Signature: _____

Date: _____

FOR OFFICE USE

Changes to above authorized by patient over the phone:

Change	Date	Staff Initials
_____	_____	_____
_____	_____	_____
_____	_____	_____

Lehigh Valley Dermatology Associates, Ltd.
940 N New St
Bethlehem, PA 18018
610-866-2010
Patient Consent for Medical Photography

Patient Name: X _____ DOB: X _____ Date: X _____

- Check here if you are a minor or unable to provide consent.

I consent for medical photographs to be made of me or my child (or person for whom I am legal guardian). I understand that the information will be used in my medical record, for purposes diagnosis, tracking my progress, progression of a condition and or treatment, keeping a visual history, medical teaching and reporting to referring physician. Refusal to consent to photographs will in no way affect the medical care I will receive. However, please keep in mind refusal may limit our ability to track your progress or progression of a condition if we do not have visual documentation. I understand that I am able to withdraw my consent at any time.

- To withdraw my consent in the future I may contact:
Office Manager - Kristin Hardiman – (610) 866-2010
- Questions pertaining to patient rights will be filtered through the Office Manager to the Regulatory Compliance Manager – Audrey Kovacs

By signing this form below I confirm that this consent has been explained to me in terms in which I understand.

- 1) I consent for my photographs to be used in medical record as part of my visual patient history for purposes of diagnosis, tracking my progress or progression of a condition and/or treatment and to provide a copy to my medical image(s) to include at the referring physician's office.

_____ (Print) _____ (Signature)

- 2) I agree for my medical image(s) to be used for medical teaching purposes.

_____ (Print) _____ (Signature)

- 3) I DO NOT consent to any medical images to be taken. I understand that refusal to consent to medical images taken as part of my medical record may limit my provider's ability to effectively track my progress or progression of a medical condition.

_____ (Print) _____ (Signature)

Office Employee Witness _____

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INFORMED CONSENT FOR TELEMEDICINE SERVICES

Patient Name: _____

Date of Birth: _____ Medical Record: _____

Patient Address: _____ City, State: _____ Zip: _____

Date Consent Discussed: _____ Physician Name: _____ Location: _____

INTRODUCTION Telemedicine involves the use of electronic communications to enable health care providers at different locations to share individual patient medical information for the purpose of improving patient care. Providers may include primary care practitioners, specialists, and/or subspecialists. The information may be used for diagnosis, therapy, follow-up and/or education, and may include any of the following:

- Patient medical records
- Medical images
- Live two-way audio and video
- Output data from medical devices and sound and video files

Electronic systems used will incorporate network and software security protocols to protect the confidentiality of patient identification and imaging data and will include measures to safeguard the data and to ensure its integrity against intentional or unintentional corruption.

EXPECTED BENEFITS

- Improved access to medical care by enabling a patient to remain in his/her office (or at a remote site) while the physician obtains test results and consults from healthcare practitioners at distant/other sites.
- More efficient medical evaluation and management.
Obtaining expertise of a distant specialist.

Please initial after reading this page: _____

INFORMED CONSENT FOR TELEMEDICINE PAGE 2

POSSIBLE RISKS As with any medical procedure, there are potential risks associated with the use of telemedicine. These risks include, but may not be limited to:

- In rare cases, information transmitted may not be sufficient (e.g. poor resolution of images) to allow for appropriate medical decision making by the physician and consultant(s);
- Delays in medical evaluation and treatment could occur due to deficiencies or failures of the equipment;
- In very rare instances, security protocols could fail, causing a breach of privacy of personal medical information;
- In rare cases, a lack of access to complete medical records may result in adverse drug interactions or allergic reaction or other judgment error;

BY SIGNING THIS FORM, I ATTEST TO AND UNDERSTAND THE FOLLOWING:

1. I understand that the laws that protect privacy and the confidentiality of medical information also apply to telemedicine, and that no information obtained in the use of telemedicine which identifies me will be disclosed to researchers or other entities without my consent, 2. I understand that I have the right to withhold or withdraw my consent to the use of telemedicine in the course of my care at any time, without affecting my right to future care or treatment, 3. I understand that I have the right to inspect all information obtained and recorded in the course of telemedicine interaction, and may receive copies of this information for a reasonable fee, 4. I understand that a variety of alternative methods of medical care may be available to me, and that I may choose one or more of these at any time. _____ has explained the alternatives to my satisfaction, 5. I understand that telemedicine may involve electronic communication of my personal medical information to other medical practitioners who may be located in other areas, including out of state. 6. I understand that it is my duty to inform _____ of electronic interactions regarding my care that I may have with other healthcare providers. 7. I understand that I may expect the anticipated benefits from the use of telemedicine in my care, but that no results can be guaranteed or assured. 8. I attest that I am located in the state of Pennsylvania and will be present in the state of Pennsylvania during all telehealth encounters with _____.

PATIENT CONSENT TO THE USE OF TELEMEDICINE I have read and understand the information provided above regarding telemedicine, have discussed it with my physician or such assistants as may be designated, and all of my questions have been answered to my satisfaction. I hereby give my informed consent for the use of telemedicine in my medical care.

I hereby authorize (_____) to use telemedicine in the course of my diagnosis and treatment.

PATIENT'S SIGNATURE: _____
(OR AUTHORIZED PERSON TO SIGN FOR PATIENT)

DATE: _____

IF AUTHORIZED SIGNER, RELATIONSHIP TO PATIENT

WITNESS DATE: _____

PHYSICIAN'S SIGNATURE

DATE: _____

I have been offered a copy of this consent form. _____